



Pygott & Crone Antisocial Behaviour Policy

Antisocial behaviour can ruin lives and devastate communities. Reporting antisocial behaviour early on is important to prevent it from escalating.

The Local Authority & the police all have powers to deal with antisocial behaviour. It is important that on reporting anti-social behaviour to your local authority, police and Pygott & Crone that you detail the impact that it is having on your health and wellbeing.

If the antisocial behaviour is serious, criminal or causing a risk to a person report it to the police in the first instance

- I. If it's an emergency and the crime is still taking place, call **999** and ask for the police
- II. If it's not an emergency, call the non-emergency number **101** instead.

Antisocial behaviour is a range of behaviours that can cause nuisance and annoyance or harm and distress to a person in their home, neighbourhood or community. It is a wide range of unacceptable activities such as:

- III. **Noise nuisance** including loud music, banging, DIY at unsocial hours, loud parties and frequent visitors at unsocial hours
- IV. **Household disputes** including shouting, swearing and fighting
- V. **Harassment and intimidation** including intimidation through threats or actual violence, abusive behaviour aimed at causing distress or fear to certain people, e.g. elderly or disabled people, and verbal abuse
- VI. **Environmental antisocial behaviour** including dumping rubbish, animal nuisance, including dog fouling and dogs barking, vandalism, property damage and graffiti, antisocial drinking, driving in an inconsiderate or careless way, for example, drivers congregating in an area for racing/car cruising, and arson (secondary fires)

It is important to keep a record of the incidents and the behaviours as this will be of great help in investigating the behaviour and tackling it. It can also help you to get some perspective on how often it happens. If you decide to take formal action at some stage, it can help others see an established pattern of nuisance over time.

As you are a tenant, contact Pygott and Crone lettings@pygott-crone.com if we manage your property or your landlord to report the issues. Pygott and Crone or your Landlords will take complaints seriously and act professionally.

Use the **Neighbour Hood Watch ANTISOCIAL BEHAVIOUR (ASB) DIARY** to record events over a period of **14 continuous days**. You can ask someone else (a neighbour or visitor) who witnesses the nuisance to sign the entry in the "names & addresses of any witnesses" column. Return your completed diary to your local authority housing officer and Pygott and Crone. [NW ASB Diary.doc \(live.com\)](#)